



P&G Spend and Get Digital Costco Shop Card Offer
Full Terms and Conditions

PURCHASE IS NECESSARY. A VALID E-MAIL ACCOUNT IS REQUIRED.

AGREEMENT TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS

By participating in the P&G Spend and Get Digital Costco Shop Card Offer, you acknowledge that you have read and agree to be legally bound by these Full Terms and Conditions (the “**Terms and Conditions**”). The issuance of a Digital Costco Shop Card is subject to meeting all the requirements outlined below.

SPONSOR

This Program is sponsored by Procter & Gamble, Inc., 4711 Yonge St, Toronto ON, M2N 6K8 Canada (the “**Sponsor**”). **DO NOT MAIL ANYTHING TO THIS ADDRESS.**

Costco Wholesale Canada Ltd. (“**Costco**”) is not the Sponsor of the Program and is not responsible for the management or administration of this Program.

ELIGIBILITY

To be eligible, participants must be legal residents of Canada who are age of majority in the province or territory in which they reside, are Costco members in good standing and have a valid email address (“**Participant**”). The P&G Spend and Get Digital Costco Shop Card (the “**Program**”) begins on February 24, 2025 12:00 a.m. EST and ends on April 6, 2025 11:59 p.m. EST (the “**Purchase Period**”). Requests must be submitted or postmarked by May 4, 2025 11:59 p.m. EST. Submissions (defined below) must follow the HOW TO PARTICIPATE section below. Employees of TPG Rewards Inc. (TPG Rewards Inc 19790 West Dixie Hwy, Suite 808, Aventura, FL 33180), TOPBOX Inc. (TOPBOX Inc. 53B Tycos Dr. North York, ON M6B1W3), Surecall (SureCall Contact Centers Ltd. 2535 3 Ave SE Suite 410, Calgary, Alberta T2A7W5) and their respective affiliated and related companies including, without limitation, their respective parent, sister and subsidiary companies, advertising and promotional agencies, or other party in any way involved in the development or administration of this Program (collectively, the “**Program Parties**”), suppliers of materials or services related to the Program, or a member of the immediate family or household of any such person, are excluded from participation in the Program. In these Terms and Conditions, “immediate family” means mother, father, brothers, sisters, sons, daughters and/or legal or common-law spouse, regardless of where they reside.

If it is discovered by the Sponsor (using any evidence or other information made available to or otherwise discovered by the Sponsor) that any person has attempted to use multiple names, multiple identities, and/or any automated, macro, script, robotic or other system(s) or program(s), and/or any other means not in keeping with the Sponsor’s interpretation of the letter and spirit of these Terms and Conditions, to participate in or to disrupt this Program, may be disqualified from the Program in the sole and absolute discretion of the Sponsor. The Sponsor, Program Parties, Costco, and each of their respective officers, directors, agents, representatives, successors, assigns, parent corporations, subsidiaries, affiliates and distributors (collectively, the “**Released Parties**”) are not responsible for, and accept no liability whatsoever in relation to, any late, lost, misdirected, delayed, incomplete, or illegible Submissions (as defined below, and all of which are void).

THE PROGRAM

The Sponsor is offering Participants the opportunity to receive either a \$25 Digital Costco Shop Card when they spend \$100 or a \$50 Digital Costco Shop Card when they spend \$200 each (with a “**Shop Card**”). To qualify for the Shop Card, Participants must purchase participating P&G products (as listed in Exhibit A attached hereto, the “**Participating Products**”). Spend applies after discounts, before taxes, applicable fees and shipping costs (unless the fees and/or shipping costs are included in the quoted price), from any Costco warehouse located in Canada and/or online at Costco.ca, Costcobusinesscentre.ca, Sameday.costco.ca or Memejour.costco.ca during the Purchase Period. Price adjustments are not permitted on Participating Products purchased under the scope of the Program. Availability and selection of Participating Products may vary by location. Purchases may be made over multiple transactions during the Purchase Period and aggregated for purposes of reaching the qualifying total purchase amount. **Maximum Shop Card limit of \$50 per Costco membership number during the Program.**

HOW TO PARTICIPATE

Participants may participate in the Program by completing all of the following steps: (a) purchase at least \$100 or \$200 (after discounts, before taxes, applicable fees and shipping costs unless the fees and/or shipping are included in the quoted price of Participating Products from any Costco Canada Warehouse and Costco Business Centre located in Canada and/or online at Costco.ca, Costcobusinesscentre.ca, Sameday.costco.ca or Memejour.costco.ca; (b) submit a qualifying proof of purchase; and (c) submit a Shop Card request using one of the methods set out below (each submission, a “**Submission**”). A qualifying proof of purchase includes a photo of the in-store Costco warehouse sales receipt, online shipping email confirmation from Costco.ca or Costcobusiness.ca, or online same day delivery order receipt issued by Sameday.costco.ca or Memejour.costco.ca (“**Receipt**”). Personal receipts only. Each Receipt must clearly show the retailer name, membership number, date, time, location, Participating Product(s) purchased, and amount paid during the Purchase Period. Purchases may be made over multiple transactions during the Purchase Period.

There are three ways to request a Shop Card:

(i) **Online Submission of an in-store receipt.**

Participant may take one photograph (jpeg, png file types with a maximum file size of 5MB) of the eligible sales receipt(s) in its entirety (such photograph(s), an “Image”). Participants are encouraged to blank out any personal information displayed on the sales receipt. Participants with more than one eligible warehouse sales receipt must upload them individually. Participants must visit www.getpgoffer.ca (“**Program Website**”) to register for the Program and upload the Image. During the registration process, Participants must provide their full name (as listed on their Costco membership), email address, and Costco membership number. **All online Submissions, regardless of method used, must be submitted by May 4, 2025 11:59 p.m. EST.** Online receipts must be submitted through the online portal and cannot be mailed-in for processing.

(ii) **Online Submission of an online receipt.** All online Submissions, regardless of method used, must be submitted by May 4, 2025 11:59 p.m. EST. Online receipts must be submitted through the online portal and cannot be mailed-in for processing.

- a. For online purchases made on Costco.ca or Costcobusinesscentre.ca, Participants must visit the Program Website to register for the Program and then input the order number from the Costco.ca ‘shipping confirmation’ email and press submit..
- b. For online purchases made on Sameday.costco.ca or Memejour.costco.ca, Participants must visit the Program Website to register for the Program. After the order is delivered, Participants must submit the Sameday delivery order receipt to the email address displayed on the screen to complete the submission.

Note that the email MUST be forwarded with no changes made to the body of the email or subject line. The email address used for participation in the Program must match the email address on the forwarded Sameday delivery receipt. **All online Submissions, regardless of method used, must**

be submitted by May 4, 2025 11:59 p.m. EST. Online receipts must be submitted through the online portal and cannot be mailed-in for processing.

- (iii) **Mail-in Submissions.** Valid for Costco in-warehouse purchases only. Participants can obtain a submission form from a Costco warehouse or print it from the Program Website. Participants can then mail the completed submission form to the following address:

P&G Costco Rebate
Topbox Marketing
53B Tycos Dr
North York, ON M6B1W3

Mail-in Submissions must be legibly printed to be eligible and must include the Participant's full name as listed on their Costco membership card, complete mailing address, email address, Costco membership number, and date and month of birth, along with copies of the sales receipt(s). **Mail-in Submissions must be postmarked no later than May 4, 2025 and received by May 16, 2025.** Participants are encouraged to consider online submission to minimize the risk of potential disruptions or delays.

Each receipt may only be used once. If any Submission is incomplete or fails to meet any of the Terms and Conditions, no Shop Card will be issued. Participants should keep a copy of Submission documents for their records. Proof of mailing, proof of transmission (screenshots or captures etc.), or attempted transmission of a Submission or of attempted submission of any communication, does not constitute proof of delivery or receipt by the Program computers or Sponsor. All Submissions become the property of Sponsor and will not be returned.

Limitations:

- Non-members or Costco members not in good standing are ineligible for the Program.
- In-warehouse purchases of Participating Products must be made at a Canadian warehouse to qualify.
- Online purchases of Participating Products only qualify if made on one of the following four websites:
 - o Costco.ca
 - o Costcobusinesscentre.ca
 - o Sameday.costco.ca
 - o Memejour.costco.ca

PROCESSING OF SUBMISSIONS

Processing of Digital Costco Shop Cards may take up to 14 business days after either the \$100 or the \$200 spend limit is achieved. If Submission cannot be validated, the Sponsor may provide a reason at their discretion. It is the Participant's responsibility to check their email inbox, spam, and junk folders, for notifications from the Sponsor. Emails will be sent to the address provided at time of registration or mail in submission. Participants can visit their account dashboard on the Program Website for status submission(s). The Released Parties are not responsible for undelivered electronic communications due to filtering or insufficient mailbox space. Receipts obtained through unauthorized or illegitimate means will be void, and unverifiable receipts will be rejected at the discretion of the Sponsor.

VERIFICATION

All Submissions and Participants are subject to verification at any time and for any reason. The Sponsor reserves the right, in its sole and absolute discretion, to request additional information when processing a Shop Card request. Failure to provide such information to the complete satisfaction of the Sponsor within the timeline specified by the Sponsor may result in disqualification in the sole and absolute discretion of the Sponsor.

DELIVERY OF SHOP CARDS

Eligible Participants, as determined by the Sponsor, in its sole and absolute discretion and in accordance with these Terms and Conditions, will receive the Shop Card via email. The Shop Card will be sent to the email address provided by the Participant during registration on the Program Website or on the Mail-in Submission form, subject to eligibility verification and compliance with these Terms and Conditions. The Released Parties are not responsible

for undelivered deliveries or any Shop Card once they have been sent to the Participant. Please allow up to 14 business days after either the \$100 or the \$200 spend limit is achieved to receive Digital Costco Shop Cards.

Acceptance of the Digital Costco Shop Card implies agreement to the terms and conditions set forth by Costco Wholesale Canada Ltd., which is subject to change at any time. The Digital Costco Shop Card full terms and conditions (the “**Shop Card Provider Terms**”) can be found on Costco’s website available at <https://www.costco.ca/product.100810013.html>. The Digital Costco Shop Card restrictions include, amongst other things:

- Issued by Costco Wholesale Canada Ltd.
- No expiry date
- Non-negotiable instrument
- May not be resold or transferred
- Any outstanding balance on purchases are the responsibility of the Participant
- Cannot be used at Costco Gas Stations or Costco Food Court
- Balances cannot be reloaded or increased

- **Warehouse Shopping**
 - Balances can be used for purchasing Costco merchandise at any Costco location in Canada, the United States or Puerto Rico. All balances will be in Canadian funds and will be subject to current exchange rates.

- **Online Shopping**
 - Only Costco members with a valid [Costco.ca](https://www.costco.ca) account can use the Digital Costco Shop Card to shop online at [Costco.ca](https://www.costco.ca) or [Costcobusinesscentre.ca](https://www.costcobusinesscentre.ca).
 - Exclusions: the Digital Costco Shop Card cannot be applied to online purchases made on [Sameday.costco.ca](https://www.sameday.costco.ca) or [Memejour.costco.ca](https://www.memejour.costco.ca).

- Balances can be applied toward Costco membership subject to [Membership Conditions & Regulations](#).
- Balances cannot be applied as payment to any credit card or charge account(s) or redeemed for cash, unless required by law.
- Balances can be accessed by entering the Digital Costco Shop Card Number and PIN provided at the following link: <https://www.costco.ca/costco-shop-card>.
- Neither P&G, Costco nor any of its affiliates are responsible for the Participant’s use of the Digital Costco Shop Card.
- Digital Costco Shop Card will be immediately void if Costco determined that it was at any time obtained illegally (including by fraud, theft, or other criminal act or failing to tender proper payment) or if it is altered.
- Delivery to an incorrect but deliverable email address as provided by the Participant is the responsibility of the Participant.
- The Released Parties are not responsible for lost, misplaced, or stolen Digital Costco Shop Card(s). If your Costco Digital Shop Card is lost, misplaced, or stolen, and you have proof of purchase, Costco may issue a replacement for the shown balance value based on records from Costco Wholesale Member Service (1-800-463-3783).
- Digital Costco Shop Card(s) received in error are subject to cancellation.
- Costco reserves the right to change the Shop Card Provider Terms at its sole discretion.

No substitutions are permitted. Shop Cards will only be sent to the Participant whose verifiable full name and valid email address appears on the registration or mail-in submission form associated with the Submission in question. Participant is responsible for any damage/loss due to use of a Shop Card. By participating in the Program, Participant agrees to release, discharge, indemnify and hold harmless the Released Parties from any liability or damages which may arise out of participation in the Program or out of the acceptance, use, misuse, or possession of any Shop Card.

GENERAL CONDITIONS

This Program is subject to all applicable federal, provincial, municipal, and local laws and regulations. The decisions of the Sponsor with respect to all aspects of this Program are final and binding on all Participants without right of appeal. The Program is void where taxed, prohibited, or restricted by law. Applicable tax, if any, is the sole responsibility of the Participant.

By entering this Program, each Participant expressly consents to the Sponsor, its agents and/or representatives, storing, sharing, and using any personal information submitted by the Participant for the purpose of administering the Program. Information collected from the Participant is subject to the Sponsor's privacy policy found at <https://privacypolicy.pg.com/en/>. If Participant agrees to opt-in to Costco electronic communication, applicable information collected is subject to Costco's privacy policy found at <https://www.costco.ca/privacy-policy.html>. This section does not limit any other consent(s) that an individual may provide the Sponsor or others in relation to the collection, use and/or disclosure of their personal information.

Personal information does not include aggregate information, such as data about a group or category of products, from which individual customer identities have been removed. Information about the products you purchase may be collected and combined with information about the products purchased by others, but no personal information will be included in the resulting data, which may be collected, used, or disclosed among the Released Parties for market research purposes after the Promotion Period.

The Released Parties will not be liable for: (i) any failure during the Program; (ii) lost or delayed mailed request due to postal disruption or any other unforeseen circumstances; (iii) any technical malfunction or other problems of any nature whatsoever, including, without limitation, those relating to the telephone network or lines, computer on-line systems, servers, access providers, computer equipment or software; (iv) the failure of any Submission and/or other information to be received, captured, recorded or otherwise function properly for any reason whatsoever, including, but not limited to, technical problems or traffic congestion on the internet or at any website; (v) any injury or damage to a Participant's or any other person's computer or other device related to or resulting from participating in the Program; (vi) and/or any combination of the above.

The Sponsor reserves the right, in its sole and absolute discretion, to adjust any of the dates, timeframes and/or other Program mechanics stipulated in these Terms and Conditions, to the extent deemed necessary by the Sponsor, for purposes of verifying compliance by any Participant, Submission and/or other information with these Terms and Conditions, or as a result of any technical or other problems, or in light of any other circumstances which, in the opinion of the Sponsor, in its sole and absolute discretion, affect the proper administration of the Program as contemplated in these Terms and Conditions, or for any other reason. The Sponsor reserves the right, in its sole and absolute discretion, to cancel, amend or suspend this Program, or to amend these Terms and Conditions, in any way without prior notice or obligation, in the event of any accident, printing, typographical, administrative, or other error of any kind, or for any other reason whatsoever. In the event of cancellation, all verified and approved Submissions submitted prior to cancellation will still be fulfilled.

In the event of any discrepancy or inconsistency between these Terms and Conditions and disclosures or other statements contained in any Program-related materials, including, but not limited to, any point of sale, print or online advertising, these Terms and Conditions shall prevail, govern, and control to the fullest extent permitted by law.

The invalidity or unenforceability of any provision of these Terms and Conditions shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Terms and Conditions shall otherwise remain in effect and shall be construed in accordance with the terms as if the invalid or illegal provision were not contained herein. To the fullest extent permitted by applicable law, all issues and questions, regarding the validity, interpretation and enforceability of these Terms and Conditions or the rights and obligations of Participants, Sponsor or other Released Parties in connection with the Program (the "**Parties**") shall be governed by and construed in accordance with the federal laws of Canada and the provincial laws of Ontario. For residents of Quebec, these Terms and Conditions are governed by the federal laws of Canada and the applicable provincial laws of Quebec.

NOTE: The following paragraph does not apply where the Participant is a resident of Quebec:

The Parties agree that any action at law or in equity arising out of or relating to these Terms and Conditions shall be filed and adjudicated only in the federal or provincial courts located in Ontario (Judicial District of Toronto), and irrevocably and unconditionally consent and attorn to the exclusive jurisdiction and venue of such courts over any suit, action or proceeding arising out of these Terms and Conditions or relating to the Program. COSTCO and COSTCO WHOLESALE are trademarks owned by Price Costco International Inc. and are used under license.

EXHIBIT A

PARTICIPATING PRODUCTS

Participating Products include items sold under the following brands: Align, Always, Bounce, Bounty, Cascade, Charmin, Clearblue, Crest, Dawn, Downy, Febreze, Gain, Gillette, Glide, Head & Shoulders, Herbal Essences, Ivory Snow, Metamucil, Mr. Clean, Olay, Old Spice, Oral-B, Pantene, Swiffer, Tampax, Tide, Venus, Pepto Bismol and Vicks (excluded in Quebec).
Availability and selection may vary by location.

Participating Products exclude items sold under the following brands or the following specific items: Braun, Clearblue Fertility Monitor, SKII Facial Treatment Essence, Oral-B iO Series 6 Power Toothbrush, Oral-B iO Series 5 Power Toothbrush, Oral-B PRO5000, Pepto Bismol and Vicks (Quebec Only).